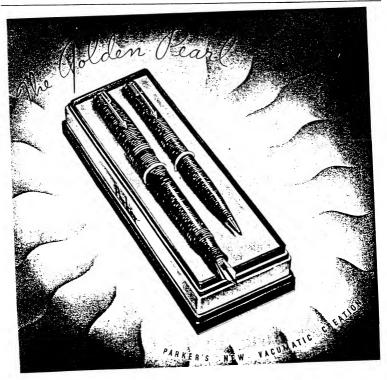


March 18

1936

Number 1



The Parker Pen Company

JANESVILLE · WISCONSIN · U. S. A.

My Business Friends:

Will you wager 50 minutes of your time against my promise to take much of the guesswork and risk out of buying and selling fountain pens?

Of course I shall talk a lot about Parker but only to give you a brief and complete analysis of the pen business.

Be honest with yourself. Get the facts. For example:

Parker's Vacumatic is the only mechanically perfect sacless pen. Good Housekeeping is the latest to guarantee all our claims for it.

The Vacunatic has never been chenged in principle. Your stock is not obsoleted or your investment endangered by periodic announcements of new, untried gadgets. Parker Vacunatic signifies stability and safety.

Only the Vacumatic, because of patents, cannot be imitated by others-by lower price-lower profit pens. It alone is exclusive.

Parker advertising in the last 15 years alone has generated more than \$113,000,000 retail sales and, in line with current sales increase, Perker is spending 25 per cent more for advertising than last year.

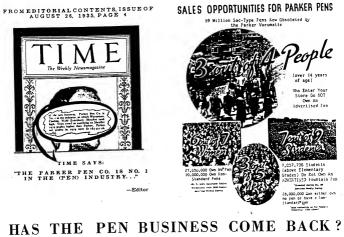
Aren't these mighty important factors in taking the guesswork out of buying and selling? Read on and get all the facts.

Yours sincerely.

President

Kenneth Parker

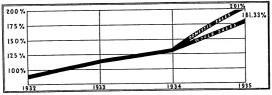
Numerican of Ge & Party Valuation (Parties File), Street & Bills Serv and Downs, Numerican Auror of Justices, Constantianes, C



And are you back in the pen business

### 5-YEAR RECORD OF PARKER SALES All Made Through Retail Stores Like Yours

(\* BASED ON AUDIT OF ARTHUR ANDERSEN & CO., C.P.A.)



<sup>(\*1935</sup> Parker estimate based on domestic sales for first 10 months.)

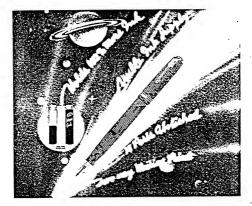
IF YOUR PEN BUSINESS HAS NOT INCREASED IN THIS RATIO-

-EITHER YOU ARE NOT PUSHING THE RIGHT LINE

-OR YOU ARE NOT PUSHING THE PARKER LINE RIGHT

-OR YOU ARE UNAWARE OF THE PROFITS TO BE MADE BY DEVELOPING A PARKER PEN DEPARTMENT IN YOUR STORE.

FOR REMEMBER-ALL THESE PARKER SALES WERE MADE BY RETAIL STORES LIKE YOURS.





# NOW WITH NEARLY 4 YEARS' CONSTANT USE BEHIND IT,

The Parker Vacumatic is the only sacless pen that has proved its mechanical perfection to hundreds of thousands of writers.

1 GUARANTEED MECHANICALLY PERFECT

- 2 102% GREATER INK CAPACITY
- 3 VISIBLE INK SUPPLY, IN A BARREL THAT MATCHES THE CAP TO PERFECTION.
- A Patented, Exclusive LAMINATED PEARL STYLE.
- 5 SCRATCH-PROOF. REVERSIBLE, TWO-WAY WRITING POINT of precious Plathum combined with 14 K Gold, Iridium Tipped.
- 6 NEW AIR-LINE DESIGN IN & BALANCED, NON-BREAKABLE BARREL
- S BREATHER TUBE which equalizes air pressure inside and outside
- 9 SAFETY-SEALED. LEAKPROOF OUTER CAP AND BARREL. REQUIRING NO SPECIAL SHUT-OFF. TRIPLE THREADED TO HOLD SECURELY.
- $10~{\rm smart},$  distinctive, removable and adjustable arrow clip.

- 11 CLIP POSITIONED to Permit Pen to Set LOW IN THE POCKET.
- 12 SUPERFINE WORKMANSHIP AND MATERIALS-JEWELRY FINISH-ALL PARTS HIGH LUSTRE.
- 12 FINISH-ALL PARTS HIGH LUSTRE. 13 GOLD CLIPS, BANDS and RINGS OF ROLLED GOLD-NON-TARNISHABLE.
- 14 AUTOMATIC FEED-NO INK LOCK-NO FLOODING.
- 15 FILLING MECHANISM: ONE UNIT ASSEMBLY, EASILY RE-MOVED IF SERVICE EVER REQUIRED.
- 16 Aluminum plunger, chemically treated, and key lock of stainless steel to prevent corrosion.
- 17 Aluminum screw parts and coupling alumilited and chromated to prevent corrosion.
- 18 Metal threaded insert in blind cap makes it non-shrinkable-eliminates thread wear.



620



MONTRAL CHIMITY

anuary 14, 1956.

The tarber fan Company Janestille Wiessnein

> tem - Mr. G. H. Sayler Research Lepartment

lentlemen:

In searchance with your respect, we have made simpartire tests of the industry part bairs Versamilis, UT-50 mers eine fontation pee, and a seclars found in pen of computable size of each of the following matres: "meterman eachers, we can five i Sweeffor, while and Combins, perpendicus

have tosts more made to determine two increases in toperenture and to resultant increase in air restriction in hereas, however, to produce lawing or fixed increases in air restriction of the second second second second second second second far wan takes post of privations. At intervals of 10 seconds here main of the man in planed in their results where and a data man ands. The point of floating was may planed in their results were him a constant of all seconds are set of the result of the results were him a presenters.

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The imperatures were determined by means of a procision potentimeter through a thermosimula interted into the barrel of each particular, and the perfection meaning any processing from the temperatures resorded.

all sens were filled with the case ink and were hold by the case percent

Yarf truly yours, THE MINER LABORATORIES

nor callling

Miner Laboratories\* Prove That The Parker Vacumatic Withstands From 25% to 100% More Air Expansion Than The 4 Next Ranking Sacless Pens

Thus Parker Ends The General Complaint Of Leaking And Flooding Caused By The Warmth Of The Writer's Hand Which Expands The Air In A Fen Barrel

From The Miner Report Shown At The Left:

"In the test of the PARKER Vacumatic it required an increase of temperature and the resultant increase in air pressure twice as great to create flooding as it did in the case of the Conkin and Wahl pens, and an increase one and one quarter times as great as in the case of the Scheaffer and Waterman pens."

 Miner Laboratories, 9 South Clinton Street, Chicago, are an independent and widely known authority on industrial chemistry.

Parker's

Breather Tube

#### ... HAVE YOU NEVER WONDERED WHAT IT'S FOR?

NOTE: While the Breather Tube is not exclusive to Parker, no other pen has this Breather Tube in combination win this Disphragm Filler. Having the exact tolerance necessary for automatic link control, the Breather Tube is from 25% to 100% more efficient in the Parker.

THE ONLY INVENTION KNOWN THAT MAKES AIR PRES-SURE EQUAL INSIDE AND OUTSIDE THE PEN BARREL -HENCE PREVENTS LEAKING AND FLOODING

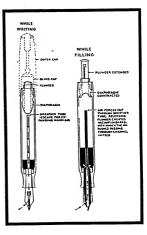
-An Invention That Also Eliminates Suction

-Thus Prevents "Ink-Lock," Failure To Flow

When a Pen is Carried in the Pocket or held in a writer's hand, contact with body heat warms and expands the air in the barrel.

In a Sac-type Pen, the "dead air" between sac and barrel acts as an insulator-keeps air from expanding to a harmful degree. In a Sacless Pen, there is No Insulator.

In a Gausser Fein, used is for instantiation. Hence, when the air—which is constantly accumulating heat from the writer's hand—expands enough to force out a surplus of ink, UNLESS THERE IS AN AIR ESCAFE LIKE THE "PARKER BREATHER TUBE," the pen will suddenly flood the paper.





# Says CARL PFANSTIEHL\*

NOTED AUTHORITY ON METALLURGY AND PHYSICAL CHEMISTRY:

"No one has successfully developed a 'squeeze-fit' packing which effectually resists the corrosive action of ink in fountain pens."

•Dr. Carl Pfanstiehl was one of the first scientists to produce tungsten—was a pioneer in radio—was also one of the earliest researchers in amino acids and rars sugars—produced sugars used in the discovery of insulin treatment for diabetes, and as head of the Pfanstiehl Chemical Company, still does.

# GUARANTEED MECHANICALLY PERFECT the only sacless pen that can say this and deliver !

Why is the Parker Vacumatic the first sacless pen to perform successfully in the hands of thousands of users? To speedily become the largest selling pen in the world at \$5 and higher?

Why was it that Parker refused many sacless pen patents—manufactured only sac-type pens for 42 years—although 250 sacless pens were invented before the Vacumatic?

The answers to these questions are the same. Geo. S. Parker knew—as all pen experts still knew—that sacless pens containing piston pumps have never been known to stand up in service for any substantial period. The Vacumatic has no piston pump or valve. After 5 years of engineering and experiment, he proved that the Vacumatic does stand up. Then, and only then, did he make it his major product, and release this miracle invention to a long-waiting world.

Other standard pen makers who had previously avoided sacless pens for the same reasons Parker did, then resurrected the old, discarded ideas and brought them forth.

The time has now come for Parker to show the retailer why he is assured of success with the Vacumatic, but can hope for little PERMANENT success from the old-time pen failures now dressed in a new garb by their new foster fathers.

# The Only Sacless Pen Proved, Warranted, and Guaranteed by Good Housekeeping Magazine

. C.

GOOD HOUSEKEEPING

571 STREET AT EIGHTH AVENUE, NEW YORK

OFFICE OF THE BUSINESS MANAGER

February 11th, 1936.

The Parker Pen Company, Janesville, Wisconsin.

Gentlemen:

In accepting the advertising of Parker Vacumatic Pens for Good Housekeeping, we are pleased to report that after a very thorough investigation on the part of our engineering department, we find that all of your claims are substantiated. Hence we have no hesitancy in warranting, or underwriting, all claims you make for the Parker Vacumatic in Good Housekeeping.

In tests for leaking and flooding, due to increased air pressure in a pen barrel caused by the warmth of the writer's hand, we find that the Parker Vacumatic withstands an increase of from 25% to 100% more than the four makes of sacless pens ranking next.

This confirms tests made by The Miner Laboratories in which it was found that your ink control excells that of all other sacless pens tested, with and without breather tubes.

Due to the fact that your Breather Tube permits air to enter the barrel as well as to escape, suction, or ink-lock (failure to flow) is eliminated; except, of course, when the pen is being filled and the feed is immersed in ink.

Having no piston pump, valves, or packing, your pen is not exposed to any hazards of leakage in this direction, either now or during its lifetime. Your simple, ingenious diaphragm filler is positive in its filling action. Being anchored and sealed in the top of the pen, it removes any possibility of leakage here.

The safety seal formed by the perfect contact of your outer cap with the nozzle, prevents leakage when the pen is not in use, without requiring the aid of any special throttle or stop-cock.

Our technical department also checked your ink capacity, visible ink supply feature, 2-way writing point, clips, bands, one-unit filling assembly, - your complete structure, workmanship, methods, and materials. This necessitated not only the checking of testing in independent laboratories but also the sending of one of our technicians to your factory in Janesville, Wis.

In view of our investigations which substantiate the excellence of the Parker Vacumatic, we are glad to grant you the privilege of stating publicly that we guarantee all claims made in your advertising in Good Housekeeping Magazine.

Sincerely yours,

Warren C. Agry Rh

Jany C. X

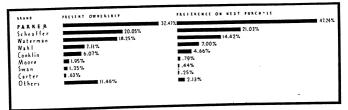
# HERE ARE THE Profits YOU CAN MAKE

# Here's HOW you can make them ----the LINE you can make them with

#### First: SALABILITY

The Public Has Returned To The Pen Market, AND Every Reliable And Independent Pen Census Proves PARKER IS OWNED BY 61% MORE PEOPLE THAN ANY OTHER STANDARD BRAND, AND PREFERRED BY MORE PEOPLE THAN ALL OF THEM COMBINED! A Convincing Example: The Recording and Statistical

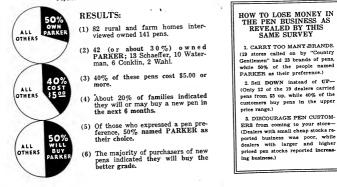
Corp. Which Took A Pen Poll And Census Among Saturday Evening Post Readers Located In Every State, Certifies This Result:

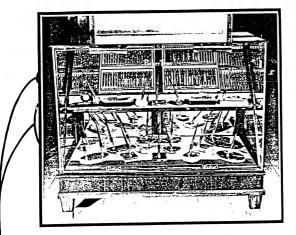


#### THE PEN THAT WILL MAKE MONEY FOR RURAL DEALERS, TOO

as disclosed by the magazine "Country Gentlemen"

"Country Gentleman" Recently Made a Searching Analysis Among a Group of Subscribers and Pen Dealers in a Typical Rural Community-An Entire County. 79% of the Population Here Was Rural and Farm.





# Parker's actual shipments to retailers prove 4 OUT OF 10 CUSTOMERS NOW BUY SETS! 2 of the other 6 who buy pens ONLY CAN BE SOLD A PARKER PENCIL TO MATCH OR A PARKER DESK BASE

In addition to the above, another easy way to make 20% to 50% more profit, without even increasing the number of your sales, is as follows:

60% of the retailers' Parker profits come from pens and sets priced 35 and over-40% come from sales under 55. If you will do better than the average retailer-ahift to the Parker Vacumatic-only 2 out of 10 customers who select pens or sets below 55. you will make at least 20% more profit ON YOUR ENTIRE PARKER LINE. without even increasing the number of your customers.

And every additional customer will mean additional profit on top of this.

Here is a table that gives you the picture:

By SELLING UP —by Selling Parker VACUMATIC Pens and Sets to—	YOU INCREASE YOUR PROFITS on YOUR ENTIRE PARKER LINE
10% of your low-price customers	20%
15% of your low-price customers	30%

 15% of your low-price customers
 30%

 20% of your low-price customers
 40%

 25% of your low-price customers
 50%

 30% of your low-price customers
 50%

Switch only 3 out of 12 sales of below \$5 up to \$5 or higher

#### AND INCREASE YOUR PROFITS 50%

Stock Parker in the RIGHT proportion to make the MOST money. The average is 60% Vacumatic. Let YOUR VACUMATIC purchases in dollars be 80% or more. THE LARGEST ADVERTISER IN THE PEN IN-DUSTRY IN 1935—YET PARKER SCHEDULES A 25% INCREASE THIS YEAR THAT WILL SEND EVEN MORE PEN CUSTOMERS TO YOUR STORE!

144 NEWSPAPERS and 10 GREAT NA-TIONAL MAGAZINES will sell door to door for every Parker dealer right in his own trade area.

For the past twelve years Parker advertising has amounted to  $1_0$  of the total expended by all pen companies, and the National Pen Census reveals Parker Pens were sold almost in direct ratio to this advertising.

Parker has also been the largest pen advertiser in college publications for 13 years straight. Every census of the college market shows Parker practically a 2-to-1 favorite.

#### AS ADVERTISING GOES, SO GO PEN SALES



Distributing More Than 180 MILLION PARKER ADVERTISEMENTS LOSTLY FULL PAGES AND MALE PAGES And Nore Than 50% of them IN 4 COLORS



# Impartial Retailers Often Remark That Parker Supplies Them With MORE and BETTER SELLING DISPLAYS than any other pen manufacturer.

EXAMPLE in the East: On invitation of the Boston Stationers' Convention last October, 121 Manufacturers Set Up Their Latest Display Material. Said the Main Speaker (Gen'l. Mgr. of one of America's most famous Department Stores

"The Display Which particularly answers all the requirements of an attractive window is Parker's. The Copy is good-has pulling power-and is undoubtedly responsible for promoting such a satisfactory stock turnover."

Parker's was the ONLY display mentioned. EXAMPLE in the West: Stationery Dept. of Meier Frank & Co., Portland, Ore., was charged \$60 a day by the store management for use of window for Parker display. It was left in 7 days--total charge, \$420. AND THE WINDOW PAID & PROFIT!

Ask our representative about the "Miracle Display" No. 974-A; Finger Motion Display No. 949; World Display No. 960-large, or 96014 small-Or write our Advertising Department direct for information.

#### Is A **30 Million Dollar** Business Worth Sharing?

The U. S. retail sales in 1935 of fountain pens, mechanical pencils, desk sets, writing inks, and leads amounted approximately to \$26,000,000. RETAIL SALES FOR 1936 ARE FORECAST AT \$30,000,000

Considering the large number of retailers in many other merchandise lines, the number of pen retallers is comparatively few.

This means a hig, profitable business for those who affiliate with the biggest, most profitable line.

#### THE SUM TOTAL

- 1 The Parker Vacumatis is the only MECHANICALLY PERFECT and PERMANENTLY Successful Type of Sacless Pen.
- 2 Parker Pens are the EASLEST to Sell and the Hardest to Sell Against, because they are preferred by more people than all other standard brands combined.

- That's why Parker is, as TIME says, THE NO. I PEN 3 COMPANY.
- Parker's Non-Johhing Pollcy on Advertised Pens is the dealer's best PRICE-PROTECTION.
- 5 Parker offers a GENEROUS DISCOUNT and a turnover 61% to 1000% faster than any other pen line-hence PROFITS in proportion.
- 6 Parker offers the ONLY Desk Pen with Visihle Ink Sup-ply-the ONLY Stock Pen CONVERTIBLE FROM POCKET TO DESK SET STYLE.
- 7 Parker ADVERTISING and Parker DISPLAY SERV-ICE are the Largest, Most Effective, and Most Continu-ous Every Year and All Year Round.
- 8 Pens pay more profit per sale than dozens of other ar-ticles you feature, require less time and expense in selling, and occupy less space.
- 9 The Pen business has come back and retailers who are doing the bulk of it are doing it ON THE PARKER LINE.





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# THIS \$5.00 FLASHER DISPLAY FREE

Magic Quink Flasher Display No. 981-lithographed in seven beautiful colors, with flasher cord. When light flashes "on", bottes light in brilliant Quink colors, and the words "The Modern" mysteriously appear, with red arrow pointing to letter "in-he" in the word Quink. An amazingly clever eye-arresting effect. Size: 13" wide, 14%" high, 12" deep. Shipping weight, packed in carton, 2½ lbs.

# Demand and Sales Doubled in 2 Years

Parker Quink is the fastest growing ink in America because IT DOES WHAT NO OTHER INK CAN DO-it cleans a pen as it writes-a Parker or any OTHER pen. This is due to a secret ingredient that dissolves sediment left in pens by ordinary ink. Quink dries ON PAPER 31% faster than average, yet does NOT dry in a pen!

Now-for 1886-here's a brand new 55 FLASHER display that will increase your ink sales as much or MORE than the Quink display use offered last year. And that one doubled and trebled sales-increases for some were as much as 600 per

This new flasher is yours Free with either a 100 lb. shipment direct from factory-billed less 50% discount or with a cent. six dozen shipment ordered from your wholesaler.

# Advertised? and How! Nationally-Sectionally-Locally

#### 175 MILLION MORE QUINK ADS TO BE CIRCULATED IN 1936!

A million and a quarter people received Quink samples last year alone, AND MOST OF THEM TOOK THE TROUBLE TO SIT DOWN AND WRITE PARKER RE-QUESTING IT, after reading Quink advertising.

This does not count the MANY millions who have gone directly to stores like yours and pi lased Quink without troubling to send for a sample.

They are entering or passing your store dally. Set up this beautiful, effective new Quink Flasher Display, and see how quickly they will start ordering from you.

d How

200

#### QUINE ENDS YEARS OF SEARCH BY DR. IRVING LANGMUIR

Dr. Hrving Lángmuir, Amistant Director of Research for General Elec-tric Company. Best Known contribution of Poble prise the per-fection of Microsoft Section 2010 and the section of the section of the product of the section of the section of the section of the section methods and the section of the section of the section of the sec-method section of the section of the section of the section of the Willard Gibbs Medal. He write:

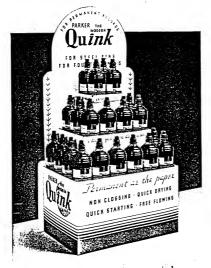
"A few months ago after seeing your advertisements. I purchased a sall bottle of Blue-Black Permanent Quink.

"For years I have been endeavoring to buy a good quality waterproof, ermanent ink for fountain pens. I have been impressed by the fact ratione of the much advertised brands is nearly as satisfactory as is I used to get tweaty years ago.

"I was much pleased to find that Parker's Quink (permanent) is ar superior to governancel prestitutions for ink in flowing quality, a quickfur to governancel pression from formation of deputit in the quickfur is thoroughly satisfactory in regard to water-profices and ermanener."



#### \$7.50 to \$30.00 EXTRA PROFIT and MASTER DISPLAY FREE



There is no joker in this offer—It is our way of introducing Quink in commercial sizes to all Parker dealers—and doing it quickly—We must have distribution this month to be ready for the nation-wide advertising.

The Master Display—in colors and just the right size—entirely new—the first and only floor or window display for ink in pints and quarts is absolutely FREE.

And you get:

- Free 6 quarts or \$ 7.50 extra profit with an order for 3 dozen quarts
- Free 12 quarts or \$15.00 extra profit with an order for 6 dozen quarts
- Free 24 quarts or \$30.00 extra profit with an order for 12 dozen quarts

We pay the Freight.

- Quink-the modern ink-
  - First for Permanent Records
  - First for Steel Pens
  - First for Fountain Pens.

LABORATORY BREAKDOWN TEST OF STANDARD INKS to demonstrate Color, Resistance to Water and Smudging. Samples of Writing Were Allowed to Dry 15 Minutes, Then Submerged in Water for 24 Hours

You cannot build a PERMANENT commercial ink business unless you give your customers a PERMANENT Commercial Ink.



PERMANENT QUINK LASTS AS LONG AS THE PAPER



#### INCREASE YOUR PROFITS Use Parker's Attractive Easels and Cases

.



. .

With 12 Parkette DeLuxe Pens assorted in 4 colors.

\$21.00 List 

Lithographed in 3 colors.



Parkette Pencil Easel No. 928 With 12 Parkette Pencils assorted in 4 colors.

Size 11 x 9" Lithographed in 3 colors.

> New Lend Cartridge with two erasers . 15c list

Five million Parker cartridgetype pencils now in use, and the average owner needs three refills a year. Only the Parker cartridge can supply this demand. Black leads or colors: red. blue, green, indelibie.



Combination Easel Assortment No. 971 8 Parkette Pens and 4 Parkette Sets. 

Lithographed in 3 colors.

÷. 1



Size: 10 1/16 x 11 3/8" Lithographed in 3 colors.



Parker Display Case No. 1938 Mahogany color. Size: 10% x 11%"

#### Lithographed steel and glass front

#### Parker Case Deal No. 1938

6 Parkette Pens	\$ 7.54
2 Parkette DeLuxe Pens	3,54
6 Challenger Pens	16.50
	7.0
	1.95
	2.9
t Challenger Set	3.95
Total Value of Deal 1936List	\$43.35
Less 40% Discount	17.34
Net	26.0
Parker Case No. 1936	3.00
1 DeLuxe Challenger Set @ \$5.00	Free

TOTAL NET \$31.01



From Mr. Parker's Pen

Several years ago when the writer and Mrs. Parker were completing a tour around the world, they met in Yokohama two very interesting men. One of these men was Captain Linton Wells and the other was Captain Evans, who were then considered to be making a record-breaking trip around the world.

We traveled across the Pacific with the two Captains and when the boat arrived at Vancouver a plane was awaiting them and away they flew for New York.

Captain Wells wrote a very interesting book about his trip, which had considerable sale.

Every once in a while the writer has had the pleasure of hearing from the Captain. He is what you might term "a soldier of fortune," and where do you think we heard from him just a short time ago?

Way over in Ethiopial He is the correspondent for the New York Herald and Tribune and sends the war stories when he can get them through. His letter had the Ethiopian stamps on it which are quite interesting in themselves.

#### 

Speaking of Ethiopia, a year or two ago we received an order from the Bank of Abyssinia sending us \$50.00 for a deek set and a couple of fountain pens. They said the order was for "kas Tafari" who is now Emperor Haile Selassie.

Haile got his pens and desk set and we hope for his sake that he has put them to good use.

. . . . .

The fountain pen business seems to pry loose a lot of very interesting incidents.

One time when the writer was in China, he saw a notice in one of the Shanghai papers which emanated from some bandit kidnappers who had just kidnapped two missionaries and had sent word to the authorities the usual demand for ransom, but this time the demand was something unusual.

One of the things they wanted was medicine—so many cases of this and so many cases of that—and what do you think the next item was? It was one dozen PARKER DUOFOLD pens! Understand, it wasn't just "fourntain" pens but they specified PARKER DUOFOLD pens. It shows that even bandits read advertising.

Well, they got the pens and the captives regained their freedom.

What makes one business "go" and another fade out? Usually there is a pretty good reason why the business goes. One is plenty of capital, much ambition behind the management, good goods, orderly and tasteful arrangements and, last but not least-in fact, it should be printed in capital letters-COURTESY and TACT.

This was emphasized in a case that came under the writer's observation just a few days ago. He went into a store to get a necktie. He was waited upon by a very courteous young gentleman who was pleasant and courteous without being too familiar. He was very helpful in the selection of the color of the tie, and in the course of the conversation, he intimated that they had some good looking shirts which they were selling at a decidedly good price and wondered if I had just a moment to spare that he might show them.

He was so nice about it that I could not refuse, so, as a result, I not only saw the shirts but bought a couple of them although I really did not need them. I bought them because I felt it was a tribute to an honest, painstaking and courteous salesman.

. . . . . .

How often do you go back to some store for your purchases because there is Miss So and So or Mr. So and So who is always so courtcous, so polite and so intelligent and always seems to anticipate your wants. You always feel that there is an invisible "something" that goes with the goods you purchase and that gives you a feeling of satisfaction.

You like to go back to the store; you like to trade with these people; you like to recommend the store to your friends. Such a store invariably creates an atmosphere that impresses the customer who comes into the establishment. It makes you feel that thoughts are real things and when you get into a store that is impregnated with pleasant thoughts and helpful thoughts, you are impressed. You by and you go away pleased and satisfied.

Any store that establishes a reputation for this kind of service invariably will find that the quality of their help is superior to the average run and when one of the people of this store wints to change his or her position to go to another store or another city or state, his or her services are far more in demand than would be the services of the average person.

It's worth remembering too that from this class of employees comes the employers of tomorrow.

#### . . . . .

Infi it peculiar what will happen in a train of circumstances? Just the other day the writer had a letter from one of the men whom I call "my boys," which happens to be one of our representatives on the road. He spoke about having such an excellent position, good home and he thought he had about the best wife in New York City, and some other things.

Then he said, "Do you know, Mr. Parker, if it had not been for you, it would never have met my wife and it would have missed a lifetime of happinesa". He said, "I met my wife when she was working in our New York Store in the Singer Building. She looked so good to me hat I took her away from The Parker Pen Company and we have been happy ever since. If there had been no Parker Pen Company, I would not have had this young lady for a wife or, for that matter, I would not have had my position."

. . . . .

Many years ago the writer, who was quite a young man on his father's farm, came to the conclusion that he would like to change his occupation; and he did. He learned telegraphy, then became a teacher in a school for telegraphy.

In this school there was a great deal of copying of telegrams for practice and the pens that were used in that school wers—well, shall I say—simply terrible. Anyway, they so disgusted the writer that he feit he could make a better fountain pen than was being sold in the school for the use of the students.

That's the way the writer happened to get into the fountain pen business, where he has been ever since. A scratchy pen, either steel or fountain, was the means of changing the writer's occupation from a teacher of telegraphy to a manufacturer of fountain pens. And that was the inception of the Parker Pen Co.

All these many years in which the writer has been engaged in the manufacturing business have been, on the whole, pleasant. There have been many trials, many times when discourgement was rampant, but there seemed always to be blue sky ahead somewhere and a feeling that the clouds would lift, and they did.

The business so modestly established many years ago has grown until it has become one of the largest, if not the largest, of its kind in the world. It is made up of many individuals. The people of this company do not speak of it as "your company" but they speak of it as "our company." There is a community of interest. I homestly believe they all try to do the very best they know how to make that part of the fountain pen with which they are entrusted the best it can be made. A collection of these best things makes the PARKER VACUMATIC of today.

I just wish that YOU, as many other of our friends have done, could make it a point to stop over in Janesville for a day and see how it looks to see a thousand or more people busily engaged in the manufacture of the fountain pen which you probably have been selling for a considerable period. In the first place, you would find he writer does in his, and, as previously stated, you would find they would talk to you about "our company" and not "Mr. Parker's company."

I really think that it would be worth almost any dealer's time-those who are selling PARKER pens-to come to Janesville and take a look and see for himself the amount of care and attention that is given to the manufacture of pens, pencils and desk sets. I think they would go home feeling that here is a factory that places quality before profit.

#### ....

Incidentally, should you visit the plant, you ought to visit the Parker Club House. This Club House is beautitud in the interior—has a cafeteria, lounging rooms, amoking rooms, auditorium, has a hostess whose business it is to see that everybody gets a square deal and a good time. This Club is much and frequently used. It has fine furniture, beautiful pictures and, in a way, can be used as a model in good taste for boys and girls who are going to have homes of their own.

If you could see the dances, parties, dinners and the good fellowship that exists around this Club after working hours, you would feel that the money it has cost was well spent.

....

Just the other day the writer received a letter from a lady in Minneapolia, who said that 40 years ago she was a gri in New England and was given a PARKER fountain pen for a Christman present. She still has the pen and it has been used all these years and is in good condition today. She thought we would be interested in knowing this. Notiong since, a banker came into the writer's office and said, "MR. Parker, I want to how you a fountain pen that I have used practically every day for 39 years." It was one of the funny old pens we made many years ago. The writer said, "How would you like to exchange this for one of the "AUC MARK and a said to be a start to be a start of the "AUC MARK and a said to be a start of the said to the said would much prefer to keep it in preference to one of the newst pens."

When this business was started, the writer's idea was to make, even then, the best pen he knew how to build, and that is the formula on which the business of The Parker Pen Company has been built up.

. . . . .



Extreme left, Mr. George White, ex-Coyerzor: tall geniteman, light overcoat, Mr. Paul Harris; man holding spade, President Carr, Janesville Rotary: tall man back of tree, Mayor Law, Madison; geniteman with the smile, light hat, Mac Mouat; next right, "Bud" Jackson, ex-Covernor; fat man extreme right, the writer.

You may know the writer had a home just outside of the city of Janesville. There are fifty acres in this little property and built on this property is the writer's summer home, on the banks of the Rock River.

The land itself is not very much good for farming purposes; I might say it's no good at all, but it does grow trees, flowers, plants, shrubs, vines, et cetera.

Last fall Mr. Paul Harris, the founder of Rotary, and several others were guests of mine and each one of these people planted a tree at Stonehenge. At the base of each tree a little marker was placed stating the name of the tree and donor, who planted it, the date and where it came from.

I have thought of this a good many times and I have concluded to establish what I am going to term a "Friendship Forest." I submitted the idea to the Horticultural Department of the University of Wiscomsin and they thought it was fine, so any of my friends who live in a climate similar to that of Wiscomsin, who want to sea on a live live entry this well plated and a little marker put at the base of it giving the same of the prowant to sea your name in my "Friendah" Forest, "which will become sort of a "Hall of Fame," you know what you can do. Unusual trees will especially be welcome, but they must be able to withstand the Wisconsin winters. One of my good friends has already sent me a Silver Fir tree from the Sierra Nevadas of California. Another one of my friends is going to send a Chestnut tree; still another is oping to send hardy little Fine tree from Massachusetts.

I anticipate, before spring closes, to have quite a little forest started in my "Friendship Forest," as already a number of trees have been planted.

#### ....

I saw a statement the other day of one of the big automobile companies—and it was the Chrysler—stating that the year just closed was one of the best years in the history of the business.

I saw the statement of another automobile company, which showed a loss of several hundred thousand dollars.

I wonder why?

I will venture that the number one company had a good article to start with. Then they accorded liberal treatment to their dealers and their salesmen are probably especially fine fellows.

The other company—well, somehow I imagine they were just the antithesis to the other company. Any company who thinks they can enact the part of a grouch, takitor-leave-it plan, who assumes an air of superiority among their customers, is pretty sure to be slated for the scrap heap sooner or later.

We all like to do business with a firm that treats us right, that can give a pleasant smile and say "thank you" where a "thank you" is due.

Every once in a while some outstanding retail account looms up before the writer's attention and in making inquiry in regard to how they do it, invariably it resolves itself into the fact that somebody connected with that company has a plessing personality and has made it a business to sell fountain pens and, as a result, does the fountain pen business of that locality or city.

Any man or firm who is in business and says "I cannot sell fountain pens" is simply advertising to the world that he has no personality and very little tact or salesmanship ability. Isn't that true ?

As a matter of fact, the sale of fountain pens is always in season. You never heard of a season for babies. A baby is just as a pit to be born in January as in June or in September, so any person who has writing to do and need for a fountain pen is certainly in the market at any time.

. . . . .

Yes, I think we are going to have a "hot" time in the political campaign this year. With Mr. Farley taking pot shots at the few remaining Republican office holders and, at the same time, dodging to keep away from the figurative shots that will go after him from the ex-Republican office holders and some others who have gotten tired of paying taxes which they consider too high and assessed too easily in Washington, it will probably be a cry of "turn the rascals out" so that you and I who sit on the sidelines can observe one of the most interesting contests that has probably been on exhibition for many, many years.

....

Have you a boy who is a stamp collector? The writer gave instructions to save our foreign envelopes some time ago so that he could give them to some of the boys who are stamp collectors. The method nowadays is not simply to cut off the stamp, but to take the face of the envelope and paste it in the book and in this way get an idea of the type of stationery, the postmark and all that sort of thing of the place from which the stamp emanates.

If you have a small boy or girl in your family who is interested in making a stamp collection and will agree to paste them in his or her scrap book, just drop a little note to the writer and he will be glad to help them out with a small collection as long as our supply lasts.

....

The writer discovered a new use one of our customers had put to one of our traveling representatives.

When the representative called on this dealer, the dealer tool him he had a customer who was thinking of burying several for the pense but he had not been able to close up the had not diplomatic representative suggested that while he had his samples there, he might be able to help. That struck the dealer as a good idea, so he telephoned the customer that he Parker Per mam was in the store with a beautiful like to see the line.

So, the customer came down and saw the beautiful line of pens the traveler carried, and as a result, before the customer left the store, an order was placed for seven \$10.00 VACUMATIC pens, much to the delight of the dealer and also cur traveler.

Perhaps you can use one of our men to the same advantage.

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Last year we had several thousand copies of a little booklet entitled "Unfrequented Ocean Paths" printed. It was a recital of some of the things the writer saw on a trip down to the South Sea Islands.

If you are selling PARKER pens and did not receive a copy of this little booklet and would like to have one; if you will send the writer a letter stating that you did not receive the book when it was sent out and would like to have a copy, the writer will be pleased to send you an autographed copy of the book while they last.

We do not have many of them left over but there are a few.



PICTURE OF SOUTH SEA ISLAND DANCE, FROM "UNFREQUENTED OCEAN PATHS"

The South Sea Islands—the home of the authors of "Mutiny on the Bounty"— is one of the most delightful places in the whole world to visit—primitive, unspoiled natives that make a trip there one long to be remembered.